



Welcome to

Norton Hall

We provide long-term residential, nursing, respite and day care for older people with a wide range of needs for care and support with their daily lives.



Welcome to Norton Hall

Norton Hall is a 31-bedroom residential care home set in a historic property near Worcester. We provide long-term residential, nursing, respite, and day care for older people with a wide range of needs for care, and support with their daily lives.

The home has a mix of single and double (companionship) rooms, each with their own character and adapted to meet each resident's needs.





Norton Hall has beautiful secure gardens, and a large, sheltered patio for residents to enjoy our lovely setting.

The home is staffed by a team of well qualified and experienced nurses, and care staff. Our care staff assist our residents with all their medical needs, washing and dressing, eating and drinking, mobilising, socialising, and meeting all their daily living requirements.





Life at Norton Hall

Here at Norton our residents' happiness is our priority. We pride ourselves in the person-centred care we deliver, as we make sure our residents see Norton as their home. We strive to make it as homely as possible, and a safe, sociable, and comfortable place to live. We put a strong emphasis on social activity, and staying connected with our residents' families and the community.

We encourage open visiting, family meals and parties, and visits to and from the local community. We have a full programme of social activities in and outside the home, supported by a dedicated activity coordinator to make sure all this happens to the satisfaction of our residents.

As a smaller home we can generate a real sense of community and encourage our families to give us regular feedback through family meetings, surveys, an open office, and direct contact with the owners through phone and email. Anyone who stays with us sees Norton as their home.



Nursing and personal care

Our nursing and care staff assist our residents with their medical needs, and assist with washing and dressing, eating and drinking, mobilising, socialising and meeting all their daily living requirements. The home looks after residents with:

- Dementia
- Strokes
- Parkinson's disease
- Multiple Sclerosis
- Huntingdon's Chorea
- End of life care
- Reablement and recuperation after a period of time in hospital
- Older adults with learning disabilities

- Older adults with acquired brain injury
- General frailty associated with old age, often with a significant risk of falls and injury

Day care

Norton Hall can provide day care to residents who need the support of our staff during the day, but are able to be looked after at home by their family or home carers at night.

Respite care

Norton Hall can offer respite care when bed availability allows. Our minimum respite care period is one week.



Review from Ann S (daughter-in-law of resident)

The level of care my mother-in-law has received at Norton Hall has been first class. The nursing and care staff have always treated her with respect, dignity, and compassion. As a family, we have a good relationship with the team, they are very accommodating, and the communication is excellent. The atmosphere at Norton Hall is welcoming and friendly, I am very happy to recommend it.

Review from Elena W (daughter of resident)

From the initial meeting my sister and I felt that Norton Hall could provide mum with the personalised care that she needed. Initially this was for respite care but is now long-term care. At Norton Hall we always have a friendly welcome, and even with their busy schedules, the staff make time to personally get to know you, which we find lovely. The care, dignity, and respect that mum receives from staff is first class.

Review from Jane C (daughter of resident)

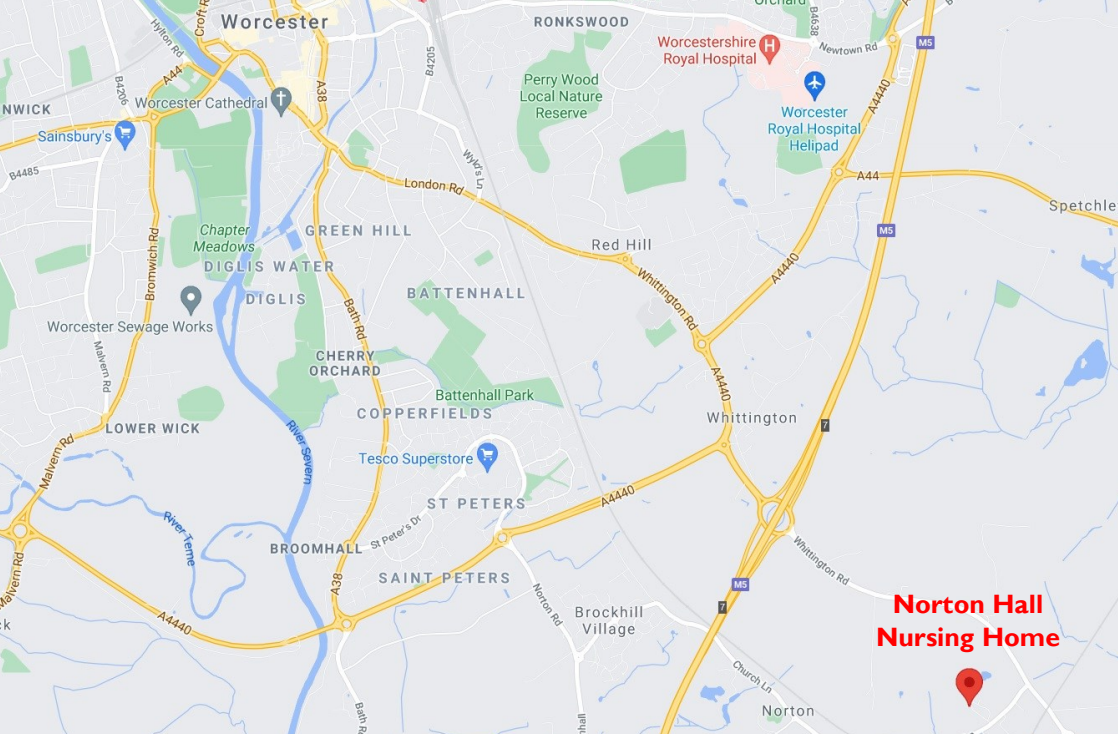
My mum has been a resident at Norton Hall for nearly nine years. She is happy and content, and loves to chat with the staff and other residents. The staff are friendly and the care she is given is excellent. We have seen residents come and go, and they are all treated with great respect. I would recommend this home to anyone, it is a lovely friendly home. Thank you for caring for my mum.

Review from A S (son of resident)

After they had evaluated my mother's mental state (severe dementia) they took care of everything regarding her transportation and entry into the home. The staff are kind and very caring, even going to the extent of recognising and making her birthday a special event. The nursing home always seems clean and tidy, and the staff appear very attentive to her needs, and trying to keep her as comfortable as possible. I have no hesitation in recommending Norton Hall.

Review from H E (daughter of resident)

From initial contact, the staff were open and honest, friendly, and helpful. Before offering a place, Norton Hall wanted to know all about my mother's health and mental welfare, not just from hospital, GP, etc. but from family, and by meeting her in person. She was their focus, not the money. Her arrival was handled with the utmost consideration, the staff understanding of how bewildering the move was. She has since gone from socially withdrawn to voluntarily joining in with daily activities, which are tailored to the abilities of the residents. As her dementia has worsened the carers have remained just as supportive - patiently dealing with the good and the bad days.



Why not pay us a visit

If you would like to meet us in person to find out about life at Norton Hall, we would be happy to show you around and answer any questions that you may have.

We understand that making a choice on residential care for yourself or a loved one can be an emotional time. Our experienced team are more than happy to talk through any concerns you may have and support you through the process.

Norton Hall Nursing Home

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